

LG webOS

1. Upgrade to latest version of WebOS

To ensure optimal use, it is crucial to keep your display up to date. Please use the Global Service Network to get in touch with LG so they can connect you with a support agent who will walk you through the firmware upgrading procedure for your LG displays.

2. How to install Display on your LG Display

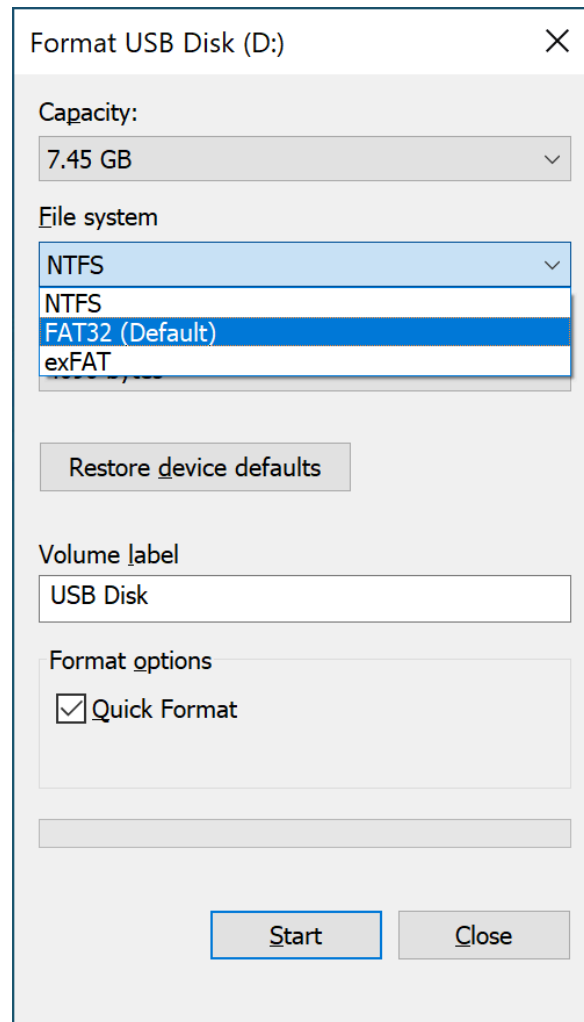
You must prepare a USB flash drive that is meant to be used with LG displays before you can install Display Signage player program on your LG display.

You must format your USB flash drive in FAT32 with the Master Boot Record (MBR) partition scheme. This can be done with the macOS Disk Utility program, but Windows users will need to utilize free third-party software since Windows' built-in utilities are unable to do this function.

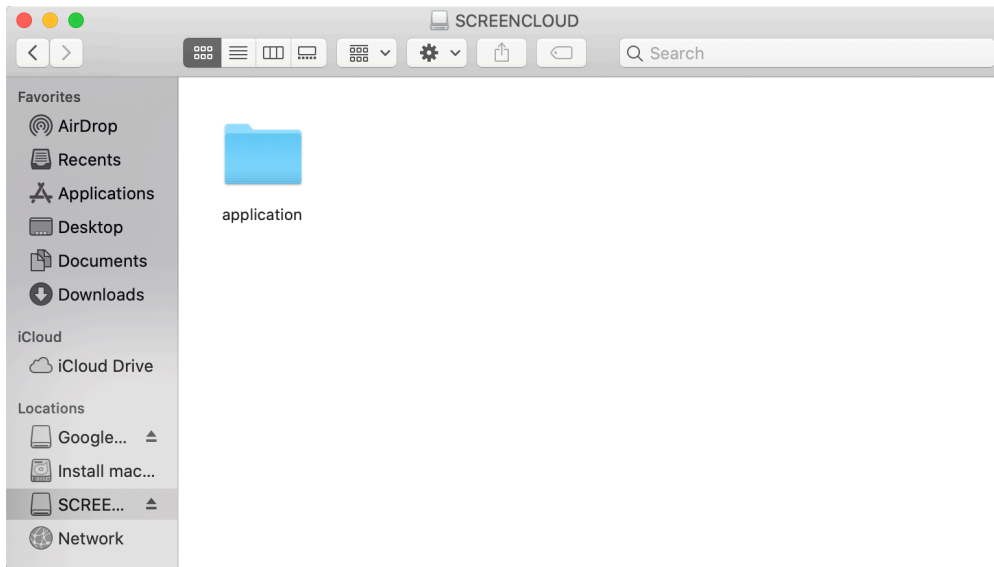
To prepare your USB flash disk for Windows or macOS, follow the instructions below.

1. Put a USB drive into a port on the device.
2. Launch the File Explorer.
3. From the window on the left, select This PC.
4. Right-click the flash drive and choose Format from the "Devices and drives" menu.
5. Use the drop-down menu labeled "File system" and choose FAT32 (Default).
6. Use the default option shown in the "Allocation unit size" drop-down menu.

7. Verify the drive name that will appear in File Explorer in the "Volume label" column.
8. Depending on the use case, choose to use the Quick format option or not under the "Format options" section.
9. Press the Start button.
10. Press the "Yes" button.



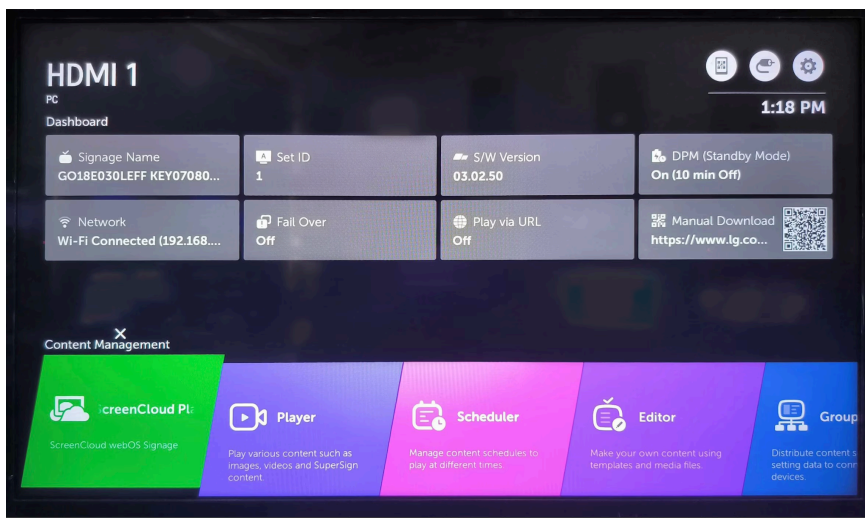
3. Use your USB flash drive to download the Display application.
 - Open your USB flash drive and make the following folder called "application" (all lowercase letters are necessary for your LG display to identify the location of the app):



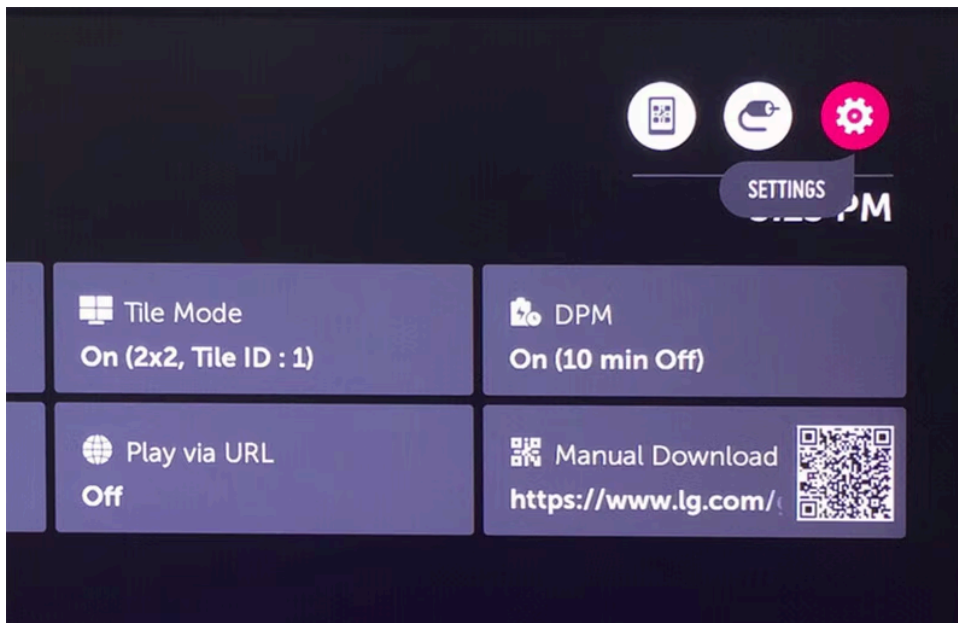
- Next, download the Display webOS Signage player app
Once the application has been downloaded, drag it into the newly formed application folder as follows:
- Note: Please ensure that the downloaded file contains the name "com.lg.app.signage.ipk" in order for your LG display to recognize the Display app. In case "lg-webos.ipk" or any other file name appears, kindly rename it to "com.lg.app.signage.ipk".
- To correctly remove your USB flash drive from your macOS machine, click the "Eject" button next to it. When you right-click the flash drive in File Explorer on a Windows PC, the "Eject" option will appear.

4. How to install Display on your LG display

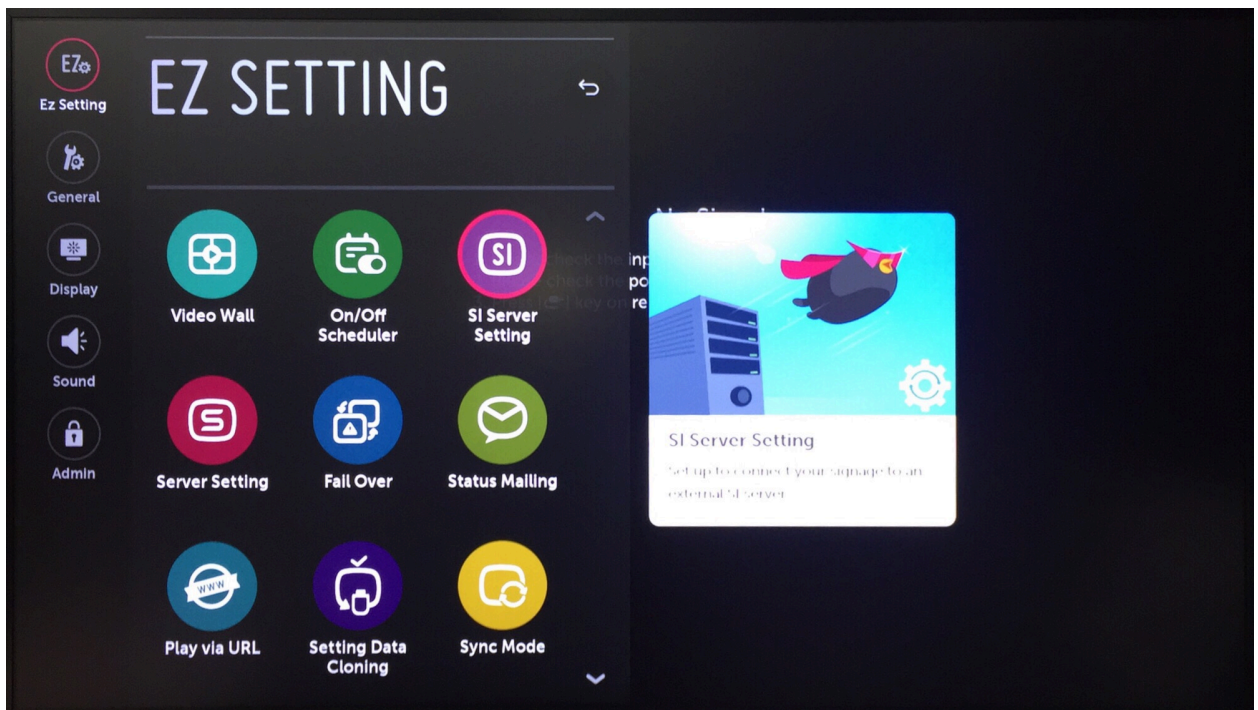
- Turn on your LG display and choose the home menu button to install Display on it. This screen will appear to you below:



- A notification should appear in the upper right corner of the screen to let you know that your USB flash drive has been successfully inserted into the back of the display.
- Using your remote, select "OK" after clicking the "Settings" button in the upper right corner.



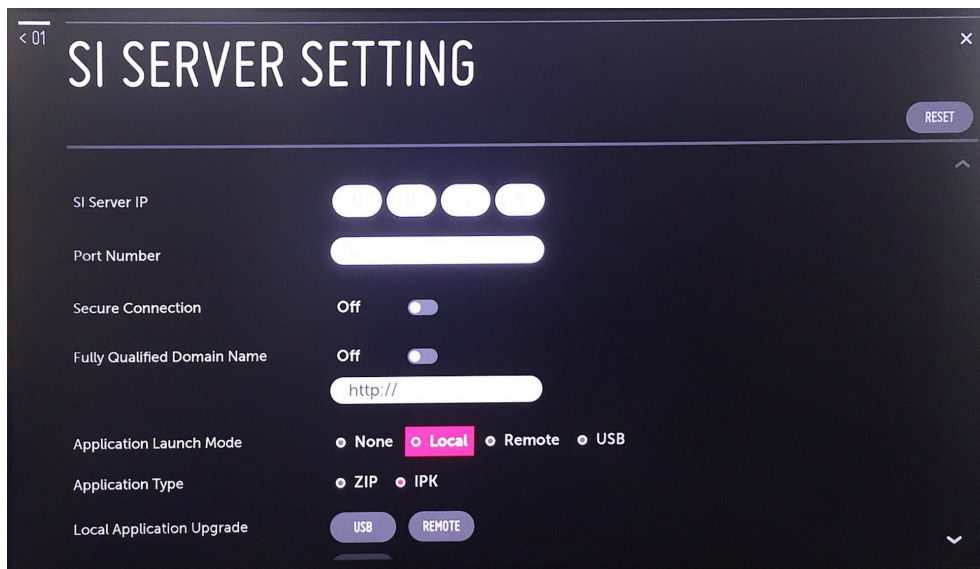
In the Settings menu, locate the "SI Server Setting" option and select "OK" on your remote.



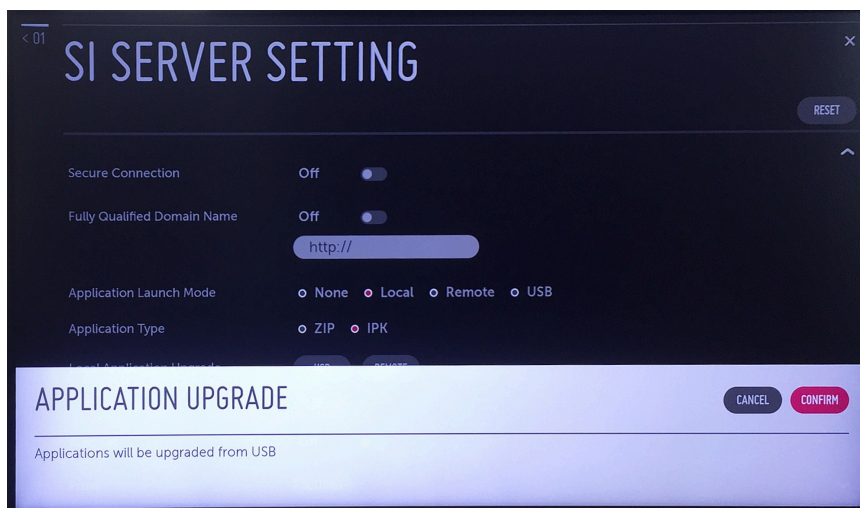
- Next, select the "SI Server Setting" option on the left side and select "OK" on your remote.



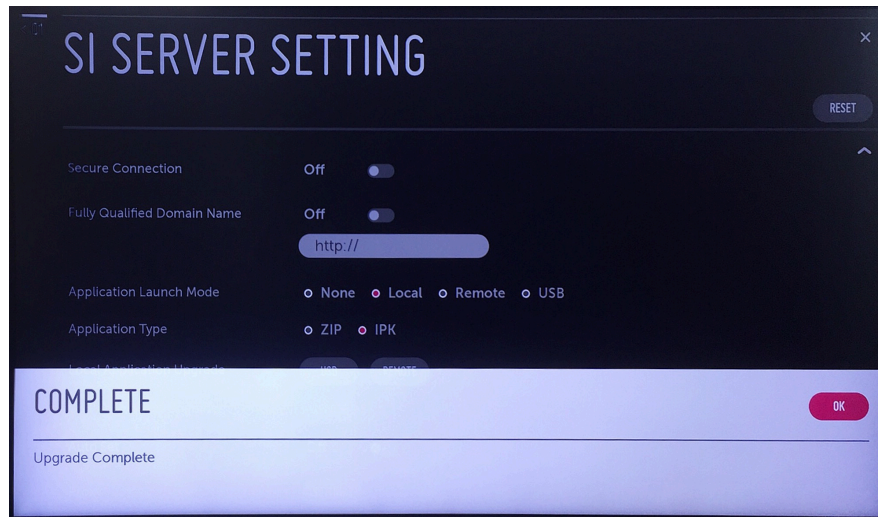
- Next, scroll down to the "Application Launch Mode" option and select "Local" by selecting "OK" on your remote.



- Next, scroll down to the "Application Type" and select "IPK" by selecting "OK" on your remote.
- Next, scroll down to the "Local Application Upgrade" option and select "USB" by selecting "OK" on your remote. Next, select "Confirm" to save your settings and to start the downloading process.



- After the Display app is done downloading, go ahead and select "OK".



- To initiate the upgrade of the app, power off the display, and then power on the display again. You should see a notice in the top right corner as the upgrade is in progress and then the app should automatically open and display a pairing code that you can use to add this screen into your account, like so:

